



NCH update report – Appendix 1

Date: 7th September 2016 Time: 5:30pm

Presented by: Toni Smithurst

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Passenger lift replacement at Lathkill Court, Bulwell started in June, work to take around eight weeks to complete.</p> <p>Scooter store at Kersall Court, Highbury Vale will start being installed during autumn 2016.</p>	Information
2	Area Regeneration and Environmental Issues	<p><u>Bulwell</u></p> <p><u>Norwich Gardens</u> – We have recently completed phase 4 of the very successful boundary upgrade project in this area. We have received very positive feedback from residents, stating that the improvements we have made to their gardens has improved their quality of life as they can now use the outside space to enjoy. It is very positive to deliver works in this area and receive feedback of this nature. We are asking this area committee to approve funding towards phase 5 of this project</p>	Information

		<p>and this is in the region of £35k from the Environmental Budget.</p> <p><u>Duchess Gardens</u> NCH have undertaken consultation with th4 residents at Duchess Gardens that will receive the works during phase 1 of this regeneration project and this has been received very well. We are now looking at the detailed designs and costings for this project and again will be making a request for funding at this area committee, believed to be in the region of £35k.</p> <p><u>South Snape Road</u> NCH are asking this area committee for the funding to complete this project of £17,983.00. The project consists of taking out the old dilapidated timber fencing to several properties on this street and upgrading them with metal railings and new intermediate fencing. This will enhance the appearance and security of this area.</p> <p><u>Bulwell Forest</u> NCH are looking at the Colston Road flats to consider how we could improve the external space and landscaping around the site, to make it more attractive and fit for purpose for residents to enjoy. The Decent Neighbourhoods Manager has visited the site with a horticultural contractor and we are now going to proceed with a detailed design fee for this work. We will work with local teams and residents to ensure consultation is undertaken before any plans are finalised and funding requested.</p>	
3	Key messages from the Tenant and Leasehold Congress	<p>The secret of Nottingham City Homes' success over recent years has been genuine tenant and leaseholder involvement – seeking out our customers' views, and putting their interests at the heart of what we do.</p> <p>In the build-up to this year's NCH Tenant Fun Day on 17th September at Bulwell Academy, we will be working with teams across the business to deliver our first ever NCH Involvement Week running from the 12th to 16th September.</p>	X

		We want to use this week to celebrate our success and increase awareness amongst staff, tenants, leaseholders, and partners about the many opportunities available and ways people can get involved in helping to 'make their neighbourhood an even better place to live'.	
4	Tenant and Residents Associations updates	<p>Bulwell Hall TRA The TRA continue to work on improving the community facilities on the Totley Close playing fields and advocating on behalf of local residents regarding traffic congestion on Hucknall Road.</p> <p>CRESTA The group now meet bi monthly with the next meeting taking place on 5th October. The group continue to work on issues that affect the quality of life in their neighbourhood including inconsiderate and dangerous parking, crime and environmental issues.</p> <p>The People's Choice TRA The group have been active in promoting health campaigns in the area, running the community café at Crabtree Children's Centre and supporting the project to redecorate the pedestrian underpass leading on to the estate.</p> <p>Top Valley TRA The TRA meet bi monthly at the Top Valley Community Centre. The group will be taking part in two community events at Knights close and Top Valley Tesco over the summer promoting the TRA and encouraging local residents to attend meetings.</p> <p>HART The TRA hold regular monthly meetings at Duchess Gardens and encourage local residents to attend and air their concerns.</p>	X
6	Good news stories & positive publicity	<p>Fitness Sessions in Nottingham North from Fit in the Community</p> <ul style="list-style-type: none"> Yoga takes place on Wednesdays at 10 - 11am and Friday's 10.15 – 10.45 at Bulwell Forest Gardens, Austin Street 	X

	<ul style="list-style-type: none"> • Insanity takes place at Crabtree Community Centre, Bulwell every Tuesday between 6.30 pm and 7.30 pm All Sessions are free. <p>Swim or Fit for a £1 For £1 tenants and leaseholders can use the gym or attend fitness classes at any of the Nottingham City Council fitness centres. This offer is currently running alongside the very successful swim for a £1 running at any Nottingham city council swimming pools.</p> <p>For more information contact NCH Involvement Team on 0115 746 910 www.fitinthecommunity.com</p> <p>Tenant Academy All tenant Academy courses are free to NCH tenants and groups. A range of courses are available for tenants and leaseholders to access from Lunch and learn money matters, IT and construction skills to starting your own business.</p> <p>IT for Universal Credit This course is aimed at supporting tenants who will have to apply for future welfare benefits on line</p> <p>Click Silver It and internet safety training for people aged 60 and over. This six week course will allow participants to learn at their own pace with a personal mentor from Bulwell Academy. The next course starts in October 2016.</p> <p>For a full list of courses and booking details contact the Involvement Team on 0115 746 9100 or the website below.</p> <p>http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p>	
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